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|  | | **APPLICATION UNDER RIGHT TO INFORMATION ACT 2005** | | | **Date: 09-MAR-2012** |
| **TO**  **Public Information Officer, IRCTC Corporate Office**  9th Floor, Bank of Baroda Building, 16 Parliament Street, New Delhi 110001 | | | | | |
| **1** | Name of the Applicant | |  | | |
| **2** | Communication Address | |  | | |
| **3** | Application Fee  *Additional Fee, if any, will be deposited on intimation* | | Rs 10.00 by IPO No. 505541 dt. 09-Mar-2012  **Pay To: Accounts Officer, IRCTC**  Payable At: New Delhi | | |
| **4. Information Sought**  I kindly request you to provide information related IRCTC Portal, and the Server used for hosting the IRCTC portal and data. Information requested are as follows:   1. **Information No. 1 :** Initial cost involved in setting up the IRCTC website, server and other related infrastructure for the functioning of IRCTC portal. 2. **Information No. 2:** Project documents related to Initial setting up of IRCTC Portal;    1. Copy of all Statement of Work    2. Copy of all finalized bid/tender from vendor    3. Copy of all Work Order / SOW / Contract / Service Agreement signed with Vendor    4. Copy of all Purchase orders issued to vendors    5. Copy of all invoices raised by vendors    6. Copy of all payment notes for the payments made to vendors 3. **Information No. 3 :** Year wise maintenance cost for the IRCTC website, server and other related infrastructure for the functioning of IRCTC portal since 2006. 4. **Information No. 4 :** Documents related to Maintenance contract of IRCTC Portal;    1. Copy of all Statement of Work    2. Copy of all finalized bid/tender from vendor    3. Copy of all Work Order / SOW / Contract / Service Agreement signed with Vendor    4. Copy of all invoices raised by vendors    5. Copy of all payment notes for the payments made to vendors 5. **Information No. 5 :** Technical configuration details of the present IRCTC server(s ) 6. **Information No. 6 :** Turnaround time / response time of searching at peak load as per the Quality assurance document / any such document having quality parameter of the server. 7. **Information No. 7 :** Maximum load ( Number of transaction/number of users booking ticket/searches ) that the IRCTC server can withstand without crashing/collapsing. 8. **Information No. 8 :** Total Number of train tickets booked through IRCTC website during the month of NOV 2010, DEC 2010, JAN 2010, NOV 2011, DEC 2011, JAN 2012 & FEB 2012 9. **Information No. 9:** Total hours of downtime of IRCTC server due to Technical problems during 01-Jan- 2011 to 01-Jan-2012 10. **Information No. 10:** Total hours of downtime of IRCTC server due to scheduled maintenance activity during 01-Jan-2011 to 01-Jan-2012 11. **Information No. 11 :** Name designation and office address of the first appellate authority | | | | | |
| **5** | **Declaration:** I declare that I am a citizen of India. | | | | |
| **6** | **Date: 09-MAR-2012**  **Place:** | | | **( Applicant )** | |
| **7** | **Enclosure:** **IPO No.** 505541 dt. 09-Mar-2012 | | | | |